

## Priorities Survey Results Summary

### Services:

Delivery  
ILL OCLC  
Consultant  
ILL Access PA  
Training  
District communications (website and email listservs)  
Reference Services  
Print Shop

### Resources:

District Library Center collection: District Loans  
HeritageQuest  
OverDrive with bigger collection  
Professional Collection  
PANO  
Morningstar  
Boardsource

### Comments:

- Although this work is very important, as a branch library, much of this work is performed by the parent library and the main responsibility does not fall under this library's jurisdiction.
- Other - Books, bestsellers, downloadable audio - can wait for titles Based on what I hear and see and what I think are the district services most needed and wanted
- Low Priority: Reference and printing needs can be filled in-house these days far more than in the past due to advances in technology; district communications are good, but I rarely have time to check the district website for info. High Priority: Without a consultant, things will fall apart and valuable guidance will be lost; delivery and, at the least, Access PA ILL are crucial for good service. OCLC ILL is also important, but not having it is tangible proof to the public that reduced funding does have an impact on service; plus, a smaller number of patrons are affected when this is lost (as when we lost it during a previous budget cut).
- We have our own OCLC access and do our own Access loans, but do rely on the district van for delivery; Internet resources mean we seldom need to call on ESA ref. to answer patron questions
- All of these services are needed for our small rural library. It is very important to have the ability to offer the ILL services as well as the delivery van that delivers the ILL books. We also are in need of the training opportunities provided by the district.
- I can't choose a third least important. The ones I checked are ones that I, personally, don't use.
- Money for training will probably vanish from all budgets with the state cutbacks.

- District communications are important, but I find I don't utilize the website nearly enough and from my experience, spending a lot of resources on keeping that up may not be as necessary. Emails are helpful, though. I'm not aware of much use by us of reference services. My understanding is that access PA ILL processing could be fairly easily done locally, but if that's wrong, I'd be open to making this a higher priority. Consultant/coordinatin services aren't something we use a lot ourselves, but I think it's important for the district as a whole.
- I hate prioritizing because I want to select more than three as most important! Much as I love the print shop, I couldn't vote for it as top importance but I'd hate to lose access to it.
- Justification - gut instinct It's actually difficult to judge which deserves a higher ranking. If I served the public my answers may look different and depend on the happenings within the past few days.
- Tried to choose based on what benefits the most patrons/staff, but don't have statistics to back up my choices.
- Patron-centered services should be priorities.
- Downloadable audio (if we could afford more copies) and collection for dist. loans are right up there with the online databases
- We get all the professional collection items that we need from CCLS
- Having attended meetings and using DCLS as a resource allows me perhaps a different perspective on District Resources. It's difficult to rate one of these over another not working the front lines of a library in the Capital Area District but I know decisions do need to be made. Keeping that in mind, I hear that the downloadable audio is extremely popular and until the next format evolves, this will remain so. Just like having a wide selection of hardback and paperback books, there's a need for a wider selection in audio titles. PANO provides a multitude of programs, benefits for all the libraries in the district and seems to touch a wider base than Boardsource (not saying that they aren't important.) Morningstar, I would think, has regular users but doesn't have the widespread appeal or provide the level of overarching information that some of the other sources listed.
- I appreciate the memberships in Boardsource and PANO and find them beneficial as a Library Director.